

RIVER POOLS

OWNER'S GUIDE

**A Practical Guide For Fiberglass Pool Safety,
Care and Maintenance**



IMPORTANT NOTICE

Failure to follow all safety instructions may result in injury or death.

Failure to read and follow water chemistry maintenance may
result in a discolored surface.

Failure to read and follow specific instructions contained in this manual may void your pool warranty.

Welcome to Your River Pools Owner's Guide

Congratulations on your purchase of a River Pools® fiberglass pool.

We know you had many choices, and we appreciate the trust you've placed in our product. Our goal is to help you enjoy your pool for years to come with confidence and clarity.

This guide is designed to help you understand how to safely use, care for, and maintain your fiberglass pool. It includes practical information about pool safety, water chemistry, routine care, seasonal care, surface protection, equipment awareness, troubleshooting, and warranty responsibilities.

It is important to understand that maintaining proper water chemistry is essential to protecting both the appearance and longevity of your pool. Improper water conditions can result in surface changes that are preventable with consistent care.

This guide provides general recommendations and may not account for every specific condition, equipment setup, or environment. We encourage you to work closely with your pool professional for guidance tailored to your installation.

Your pool is supported by both Thursday Pools, LLC as the manufacturer and your independent pool builder. Each plays a different role, and understanding those roles will help you get the best support when needed.

Please read this guide carefully and keep it for future reference.

— *The River Pools Team*

IMPORTANT NOTICE: READ AND UNDERSTAND THIS GUIDE

Read, understand and follow all instructions and safety information in this manual before installation and use of your pool. Failure to follow all safety instructions may result in serious injury or death.

Failure to follow water chemistry and maintenance instructions may result in staining, scaling, discoloration, surface changes, unsafe swimming conditions, or damage not covered by warranty.

Failure to follow the instructions in this guide may void your pool's Limited Warranty.

Keep this guide and your maintenance records for future reference.

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1. What Every Pool Owner Should Know From The Start

Owning a fiberglass pool should feel enjoyable and manageable. The key is knowing what matters most and building consistent habits from the beginning.

The Five Things to Remember

1. Safety comes first every time. Actively supervise swimmers at all times. Never allow diving, jumping, or headfirst entry. Follow the safety instructions and warnings in this manual every day.
2. Water chemistry is the most important part of pool care. Your water affects how your pool looks, how the surface performs, how comfortable it is for swimmers, and whether surface-related concerns may be covered under warranty.
3. Keep the water level where it belongs. The water level should generally be maintained at or above the midpoint of the skimmer opening.
4. Fiberglass pools need fiberglass-specific care. They do not require high calcium levels for protection. Excess calcium, elevated pH, metals, and inconsistent chemical care can contribute to staining, scaling, discoloration, whitening, or surface buildup.
5. Know who to call. Your builder or dealer is your first call for installation, equipment, plumbing, electrical, startup, water care, and service questions. River Pools manufactures the fiberglass pool shell and supports shell-related warranty matters as outlined in the Limited Warranty.

Quick Start Checklist

- ✓ Read the safety section and all warnings in this guide and with your pool.
- ✓ Post required safety signs in visible areas.
- ✓ Review pool rules with family members and guests each time the pool is used.
- ✓ Confirm the water level is at or above the midpoint of the skimmer.
- ✓ Test and record water chemistry.
- ✓ Confirm your pump, filter, sanitizer, and circulation system are operating properly.
- ✓ Ask your builder where to go for equipment, water care, and service support.

2. Pool Safety Comes First

Owning a pool brings enjoyment, but it also brings responsibility. Water recreation involves inherent risks, including the risk of serious injury or death.

Pool safety is the responsibility of the pool owner whether the pool is in use or not. This includes supervising swimmers, maintaining a safe pool environment, securing the pool when not in use, keeping safety features in place and functioning, posting safety signs, and communicating rules clearly to family members and guests. No safety system replaces active supervision.

IMPORTANT SAFETY INFORMATION



Read all manuals, warnings, and labels before using this pool.

Failure to follow all safety instructions may result in drowning, paralysis, broken bones, entrapment, or other serious and life-threatening injuries or death.

► **Supervise Always**

- o Actively supervise children and people with disabilities at all times - Never leave unattended.
- o Designate an adult Water Watcher responsible for constant observation of swimmers.

► **No Diving. No Jumping. No Headfirst Entry**

- o Never allow diving, jumping or headfirst entry into your pool.
- o Always enter the pool feet first, and determine water depth before entering the pool.

► **Secure Your Pool**

- o The pool owner is responsible for securing the pool at all times.
- o Secure the pool area with barriers, door and pool alarms, door locks, and self-closing/self-latching gates to prevent unauthorized and unsupervised access, unless specifically approved and labeled as a safety cover in accordance with applicable standards.
- o Pool covers are not safety features or barriers, and will not prevent unauthorized access.
- o Remove pool toys from the water and pool area when not in use to avoid attracting unsupervised children.

► **Swim Safely**

- o Learn to swim and teach children how to swim.

- o **Never swim alone or allow others to swim alone.**
- o **Keep electronics away from the water.**
- o **Pool covers should be completely removed while using your pool to avoid entrapment.**
- o **Do not allow horseplay.**
- o **Never use the pool after consuming alcohol or drugs.**
- o **If your pool has a change in depth, install and secure a float line across the pool just before the point where the deep-end slope begins.**
- o **Keep pool water clean and clear so the pool floor is visible at all times.**
- ▶ **Stay Away From Drains And Suction Fittings**
 - o **Suction outlets and drains create powerful forces capable of trapping a person underwater.**
 - o **Entrapment hazards include hair entanglement, limb entrapment, body entrapment, mechanical entrapment, and evisceration.**
 - o **Do not sit, stand, lie, or play near drain covers or suction outlets.**
 - o **Warn swimmers to keep hands, feet, hair, clothing, and jewelry away from suction fittings.**
 - o **Never use the pool if a drain cover is loose, broken, missing, or improperly secured.**
 - o **Immediately notify your installer or pool professional if a drain cover is loose, broken, or missing.**
- ▶ **Be Prepared For Emergencies**
 - o **Keep a phone nearby in case of emergency.**
 - o **Keep a first aid kit nearby and know CPR.**
 - o **Post "No Diving" signs.**
 - o **Post all warning signs provided with your pool.**
- ▶ **Comply With The Law**
 - o **Comply with all federal, state, and local laws, ordinances, and codes related to pool safety.**

Diving Boards and Slides Should Not be Used

- River Pools strongly recommends that diving boards and slides not be installed or used with River Pools fiberglass pools. Diving boards and slides create serious risks, including brain injury, spinal cord injury, permanent injury, and death. River Pools does not manufacture or sell diving boards or slides.
- If an owner decides to install or use a diving board or slide despite this warning, the owner assumes all risks and responsibilities associated with that decision. Diving boards and slides require minimum depths, clearances, distances, placement requirements, and use requirements. They must be installed and used in strict compliance with the equipment manufacturer's specifications, applicable ANSI/NSPI, ANSI/APSP/PHTA, ANSI/APSP/PHTA/ICC standards, and all applicable laws, rules, and regulations.

* The Thursday Pools' Monolith, and River Pools' T40, are the only certified ANSI Type 1 diving models.

Additional Pool Safety Resources

- Pool Safely: poolsafely.gov
- Pool & Hot Tub Alliance: phta.org/consumer/safety/pool-safety
- National Drowning Prevention Alliance: ndpa.org
- Water Safety USA: watersafetyusa.org
- Watcher tags are available at www.safekids.org.

3. Who Handles What: River Pools, Your Builder, and You

Your pool is supported by both River Pools and your independent pool installer. Each plays a different role. Understanding who is responsible for what will help you get faster answers and avoid confusion.

Who	Primary Responsibility
River Pools	Manufactures the fiberglass pool shell, including the structure of the shell and the finished gelcoat surface as described in the Limited Warranty. River Pools does not install pool shells and does not manufacture or service equipment or surrounding components.
Your independent installer	Sells and installs the pool shell and is responsible for installation and the systems that support your pool, including excavation, site preparation, plumbing, equipment, covers, decking, coping, landscaping, startup, initial balancing, routine service, water care questions, and equipment concerns.
Pool owner	Responsible for safe use and active supervision, posting safety signs, keeping the pool area secure, maintaining proper water chemistry, keeping records, keeping the water level in range, cleaning, brushing, routine care, and contacting a pool professional when service is needed.

Most questions and concerns should be directed to your pool installer first. This includes equipment issues, water chemistry questions, circulation concerns, and installation-related questions. Contact River Pools if you believe there may be a concern related specifically to the fiberglass pool shell or a warrantable shell condition.

4. Fiberglass Pool Water Care & Chemistry

Proper water care is the single most important factor in maintaining the appearance, longevity, and performance of your fiberglass pool.

When water is properly maintained, it remains clear, safe for swimmers, and gentle on the pool surface and equipment. When water is not properly maintained, even for short periods, it can contribute to staining, scaling, discoloration, whitening, surface buildup, swimmer discomfort, equipment issues, and conditions not covered by warranty.

Fiberglass Pools Are Different

Many pool care guidelines were originally developed for concrete pools. Fiberglass pools are different. Fiberglass pools have a smooth, non-porous gelcoat surface. This surface does not require high calcium levels for protection. In fact, excess calcium is one of the most common contributors to scale, buildup, whitening, and discoloration in fiberglass pools.

The goal of fiberglass pool water care is to maintain stable pH, avoid excess calcium, keep sanitizer in range, prevent metals and minerals from attaching to the surface, and test regularly so small adjustments can be made before larger problems develop.

Recommended Water Chemistry Ranges

Parameter	Recommended Range	Why It Matters
pH	7.2–7.4	Helps control scaling, staining, surface appearance, and swimmer comfort.
Free Chlorine	1–3 ppm	Keeps water clean and sanitary.
Total Alkalinity	80–120 ppm	Helps stabilize pH and prevent swings.
Calcium Hardness	Below 120 ppm	Helps deter discoloration, calcium scale, and surface buildup.
Cyanuric Acid	30–50 ppm	Helps protect chlorine from sunlight.

Water Chemistry Responsibility: Maintaining water within these recommended ranges is more important than chasing a calculated balance value. **Failure to maintain proper water chemistry may result in surface damage, unsafe swimming conditions, and conditions not covered by the Limited Warranty.**

pH Matters Most

Of all water chemistry factors, pH has the greatest impact on the pool surface. When pH rises above the recommended range, minerals such as calcium are more likely to come out of the water and attach to the pool surface. Over time, this can lead to chalky residue, dullness, haze, roughness, scale, whitening, or visible discoloration.

Do Not Use Calcium Hypochlorite

Calcium hypochlorite, often called cal-hypo, adds calcium each time it is used. In a fiberglass pool, repeated use can raise calcium levels and increase the risk of scale, whitening, and discoloration. For fiberglass pools, avoid calcium hypochlorite.

Sanitizers that do not add calcium, such as liquid chlorine, are generally better suited to fiberglass pool care.



– DO NOT USE CALCIUM HYPOCHLORITE –

Use Stain and Scale Control Regularly

Use a stain and scale control product regularly according to the product label. These products contain chelating and sequestering agents that help bind minerals and metals in the water so they are less likely to attach to the pool surface. They are especially important in:

- Hard water areas
- Well water
- Source water containing metals such as iron or copper
- Saltwater pools
- Opening, startup, and seasonal changes

Saltwater Systems

Saltwater systems can be used successfully with fiberglass pools, but they require extra attention. Salt systems tend to increase pH over time. If pH is not monitored and adjusted regularly, the water may become more likely to cause scale, whitening, or discoloration.

- Test pH frequently.
- Keep pH within the recommended range.
- Use stain and scale control consistently.
- Follow the equipment manufacturer's instructions.
- Work with your pool professional if the system is not maintaining proper levels.

IMPORTANT NOTICE: SALT SYSTEM MAINTENANCE

Saltwater systems tend to increase pH over time and can accelerate scaling if not properly managed. Failure to maintain proper chemistry in saltwater pools may result in surface whitening or discoloration not covered under the Limited Warranty.

5. Routine Pool Care

Once water chemistry is stable, maintaining your pool becomes a matter of consistency. Routine care is not about doing more. It is about doing the right things regularly.

Daily or Each-Use Checks

- Confirm the pool water is clear and the floor is visible.
- Check that the water level is at or above the midpoint of the skimmer.
- Remove visible debris.
- Confirm the pool area is safe and secure.
- Confirm safety signs are visible.
- Make sure the cover is fully open before anyone uses the pool.
- Watch for unusual noises, reduced water flow, air bubbles, or equipment concerns.

Weekly Care

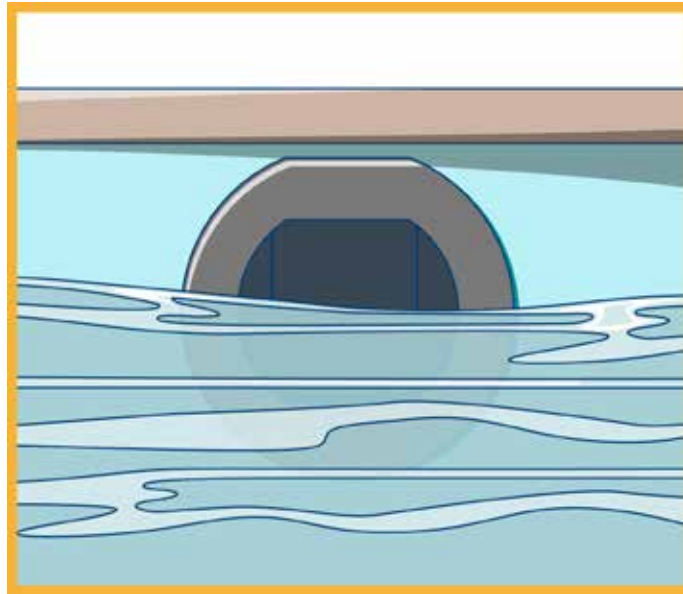
- Test and record water chemistry.
- Adjust water chemistry gradually as needed.
- Brush pool surfaces, especially steps, benches, ledges, corners, and low-circulation areas.
- Empty skimmer baskets.
- Empty the pump basket according to manufacturer instructions.
- Check filter pressure or filter condition.
- Clean or backwash the filter as needed according to manufacturer instructions.
- Skim the water surface.
- Clean the waterline with fiberglass-safe products if needed.
- Add stain and scale control according to the product label.

Monthly Care

- Review maintenance records for trends.
- Inspect visible equipment for leaks, vibration, unusual noise, or inconsistent operation.
- Check sanitizer system performance.
- Inspect the pool surface for early signs of scale, staining, buildup, or discoloration.
- Confirm water level, drainage, and surrounding conditions remain appropriate.
- Contact your pool professional if anything appears unusual.

Water Level

The water level should generally be maintained at or above the midpoint of the skimmer opening. If the water level is too low, the skimmer may not work properly, circulation may be reduced, and the pump may be strained. If the water level is too high, the skimmer may not remove debris efficiently.



Maintain water at or above the midpoint of the skimmer opening.

IMPORTANT NOTICE: MAINTAIN PROPER WATER LEVEL

Never allow the pool water to drop below the skimmer. Doing so may cause structural damage and may void the Limited Warranty.

 WARNING

- **Inappropriate use and storage of chemicals can lead to serious personal injuries, explosions, and death.**
- **Always follow directions on the product label or provided by the chemical manufacturer for proper use and storage of chemicals, and wear safety gear such as gloves and eye protection as directed.**
- **Never mix pool chemicals together. Only apply and store chemicals as directed by the chemical manufacturer.**
- **Use pool chemicals in an open, well-ventilated area.**
- **Keep chemicals out of reach of children and away from pets at all times.**
- **Avoid any direct contact with eyes or skin. If you spill or splash a chemical on yourself, immediately rinse your eye or skin with lukewarm water. Continue gently rinsing for at least 15 minutes. Call the poison center if redness, pain or burning persists.**
- **If you experience shortness of breath, coughing or burning after inhaling the fumes from pool chemicals, get some fresh air or take a warm shower and breathe in the mist from the clean water. If symptoms continue, call 911 and get medical attention.**

6. Seasonal Pool Care: Opening and Closing

Seasonal care helps protect your pool during changes in weather, use, and environment. A proper closing makes opening easier. A careful opening sets the foundation for a successful season.

Opening Your Pool

Opening your pool means reestablishing proper water conditions and confirming that your pool and equipment are ready for use.

1. Remove the cover and prepare the pool area.
2. Restore the water to the proper operating level, typically at or above the midpoint of the skimmer, before starting the circulation system.
3. If you have an automatic safety cover that relies on water level for support, restore water to the proper level before operating or relying on the cover for safety.
4. Start circulation once the water level is correct.
5. Add a stain and scale control product according to the product label.
6. Allow the water to circulate for 24 hours.
7. Test water chemistry.
8. Adjust water gradually to the recommended ranges.
9. Brush pool surfaces.
10. Monitor water clarity, circulation, and equipment operation closely during the first several days.

It is common for water conditions to shift during the off-season. Avoid overcorrecting. Make gradual adjustments, especially to pH and chlorine-related levels.

Closing Your Pool

Closing your pool helps protect the pool, plumbing, and equipment during periods of non-use and colder temperatures. Because equipment setups, plumbing, climate, and installation methods vary, your pool professional is the best resource for specific winterization procedures.

1. Test and adjust water chemistry to the recommended ranges before closing.
2. Brush and clean pool surfaces.
3. Remove debris.
4. Follow your pool professional's winterization instructions for plumbing and equipment.
5. Protect equipment from freezing temperatures as directed by the equipment manufacturer and pool professional.
6. Install a properly fitted and secured cover.
7. Check the pool and cover periodically during the off-season.
8. Do not lower the pool water level below the skimmer. Doing so may cause structural damage and may void the Limited Warranty.

Off-Season Checks

- Cover security.
- Water level.
- Drainage around the pool.
- Debris accumulation.
- Signs of unusual conditions.

7. Surface and Finish Care

Your fiberglass pool has a durable gelcoat surface designed to provide a smooth, consistent, and long-lasting appearance. The appearance of that surface is directly affected by water chemistry and maintenance.

When water chemistry is properly maintained, the surface is more likely to remain smooth, clean, and consistent in appearance. When water chemistry is not properly maintained over time, the surface may show dullness, roughness, chalky areas, fading, whitening, staining, color variation, or discoloration.

Why Surface Care Matters

Fiberglass gelcoat is smooth and non-porous. Materials that come out of the water, including calcium, metals, oils, and other contaminants, may attach to the surface. This is why consistent water care is essential.

Scale vs. Discoloration

Condition	What It Means	What to Know
Scale	Minerals, most commonly calcium, come out of the water and deposit on the surface	May appear as a white or gray film, cloudy areas, roughness, or chalky residue. Depending on severity and timing, scale may be treatable or removable.
Discoloration	Calcium, minerals, metals, or long-term chemical imbalance alter the appearance of the finish.	Often cosmetic and may be permanent. Discoloration is generally preventable through consistent water care.



Examples of discoloration in fiberglass pools

How to Protect the Surface

- Keep pH within the recommended range.
- Avoid excess calcium.
- Do not use calcium hypochlorite.
- Use stain and scale control consistently.
- Test and record water chemistry regularly.
- Brush pool surfaces routinely.
- Clean the waterline with fiberglass-safe products.
- Use only tools and products approved for fiberglass pools.

Avoid These Products and Practices

- Abrasive brushes.
- Aggressive cleaning pads.
- Harsh or unverified chemical treatments.
- Repeated use of calcium-based sanitizers.
- Allowing water chemistry to remain outside recommended ranges.
- Allowing metals, minerals, debris, or oils to sit on the surface.

Scratches and Surface Marks

Minor surface scratches may occur over time, often from contact with objects or improper cleaning tools. In many cases, light surface scratches can be professionally buffed or polished to improve appearance. Contact your pool professional for the proper repair method.

IMPORTANT NOTICE: WARRANTY DOES NOT COVER MOST SURFACE-RELATED CONDITIONS

Cosmetic blemishes, discoloration, fading, whitening, staining, yellowing, mineral deposits, calcium scale, color variation, texture variation, and similar surface changes are not covered under warranty. These conditions are considered preventable, cosmetic, environmental, or maintenance-related rather than defects in materials or workmanship. Please see the Limited Warranty and Section 10 for more information.

8. Equipment Awareness

Your pool is supported by a set of equipment designed to keep the water clean, properly maintained, and circulating properly. You do not need to become an expert in each component but having a basic understanding of how your system works will help you maintain your pool more effectively and recognize when something may need attention.

Your pool installer manages installation, servicing, and equipment support. Contact them for any operational concerns.

Skimmer



Skimmers are deck-mounted inlets where the pump draws water from the pool. They capture floating debris through a removable basket that should be cleaned regularly.

Pool Pump



Water drawn through the skimmer then goes to the pump. The pump allows water to flow from the pool to the filtration/sanitation system. There is a basket built into the pump to trap debris that wasn't captured in the skimmer. This basket (circled in red) should also be removed and cleaned per manufacturer instructions.

Filter



Sand filter example



Cartridge filter example

From the pump, water flows through the filter. Pools typically have either sand, cartridge, or DE (Diatomaceous Earth) filter. The filter removes finer dirt and debris particles from the pool water and must be cleaned or backwashed regularly per manufacturer's instructions.

Sanitization System



The filtered water goes through a sanitation system prior to returning to being pumped back into the pool through the return line. These sanitation systems assist in controlling bacteria and contaminants to have safe and clean water.

Common sanitation systems include chlorine (tablet or liquid) and salt systems. Free chlorine level should be tested regularly to ensure it is between 1 and 3 parts per million.

Supplemental Sanitization



UV sanitization systems use ultraviolet light to neutralize bacteria, viruses, and other contaminants as water passes through the system. UV works alongside your existing chlorine or salt system, it does not replace it, and it does not impact your other water chemistry parameters, including pH, alkalinity, calcium hardness, or cyanuric acid levels.

River Pools strongly recommends UV sanitization for fiberglass pool owners.

Heaters and Chiller



Gas heaters and electric heat pumps help maintain warm water temperature, potentially extending your swim season in cool climates. Heat pumps are available with an optional chiller function, also sold as a standalone unit, to keep water cool in warm climates.

Equipment Concerns

Contact your pool professional if you notice weak return flow, unusual pump noise or vibration, air bubbles, equipment not turning on, heater or salt system warnings, leaks, or inconsistent operation.

9. Troubleshooting Guide

Most pool issues can be traced back to water chemistry, circulation, filtration, routine maintenance, or equipment performance. Use this guide to identify common conditions and next steps.

Issue	Likely Cause	Next Steps
Cloudy or dull water	Low sanitizer, inadequate filtration, poor circulation, or fine particles in the water.	Check free chlorine, pH, filter condition, pump run time, and circulation. Adjust sanitizer, run filtration longer if needed, clean or backwash the filter, and brush surfaces.
Rough or chalky surface	Often a sign of calcium scale or mineral buildup.	Check pH, calcium hardness, stain and scale control use, and sanitizer type. Bring pH back in range, keep calcium below recommended maximum, use stain and scale control, and avoid cal-hypo.
Discoloration or uneven color	Typically caused by calcium, metals, mineral deposits, or long-term improper water conditions.	Check pH history, calcium hardness, source water, chemical usage, and salt system performance. Adjust chemistry, use stain and scale control, and contact a pool professional before using aggressive treatments.
Weak flow or poor circulation	May be caused by blocked baskets, dirty filter, air in the system, or equipment concerns.	Empty baskets, clean or backwash filter, confirm pump operation, check for air, and contact your pool professional if the issue continues.
Debris, film, or residue	Oils, pollen, leaves, dirt, and environmental contaminants may accumulate on the water or pool surface.	Skim surface, brush pool, clean waterline with fiberglass-safe products, empty baskets, and maintain proper water chemistry.
Equipment not operating properly	Unusual noise, inconsistent operation, warning lights, or poor performance may indicate an equipment issue.	Turn off the system, if needed, to prevent damage. Inspect visible components and contact your pool professional for diagnosis.

IMPORTANT NOTICE: ADDRESS ISSUES EARLY

Failure to address pools issues promptly may result in conditions not covered under the Limited Warranty.

10. Warranty Overview

You have received and reviewed the Limited Warranty provided by River Pools. Below is an informational summary of that Limited Warranty. The expressed terms of the Limited Warranty, and not this summary, control your rights and obligations under the Limited Warranty.

Overview

The River Pools Limited Warranty covers only defects in materials used in and workmanship during manufacturing of the fiberglass pool shell as described in the warranty document. River Pools manufactures the pool shell only and is not responsible for installation, equipment, plumbing, electrical systems, decking, landscaping, water, chemicals, covers, or other products or services not manufactured by River Pools.

What the Warranty Covers

- Structural integrity as defined in the Limited Warranty.
- Osmotic blistering as defined in the Limited Warranty.
- The 35-Year Limited Structural Warranty applies to leaks due to structural failure caused by defects during manufacturing.
- The 15-Year Limited Surface Warranty applies only to osmotic blistering caused by defects during manufacturing.
- **Osmotic blistering is the only surface-related condition covered under the Limited Warranty.**

What Is Not Covered

Most surface-related conditions are not considered manufacturing defects. Items not covered include, but are not limited to:

- Installation issues.
- Normal wear and tear.
- Required maintenance.
- Items not manufactured by River Pools.
- Coping or top edge exposure.
- Color or texture variation.
- Cosmetic blemishes.
- Discoloration, fading, whitening, staining, or yellowing.
- Mineral deposits and calcium scale.
- Hairline or surface cracks.
- Damage caused by improper water chemistry, improper maintenance, misuse, abuse, or improper installation.

Conditions That May Void Warranty Coverage

- The product is used for anything other than residential use.

- Water chemistry is not properly maintained according to this guide.
- Groundwater is allowed to rise higher than the pool water level.
- Pool water is allowed to drop below the skimmer.
- Pool water is allowed to overflow or drainage runs into the pool.
- The shell is abused, misused, or not properly maintained.
- The pool is improperly installed.

IMPORTANT NOTICE: NEVER DRAIN THE POOL

The pool should never be drained or allowed to drop below the skimmer unless specifically directed by a qualified professional. Draining the pool or allowing water to drop below the skimmer can cause damage, including structural failure, and may void the Limited Warranty.

Saltwater Systems and Whitening

Saltwater systems may greatly increase the risk of whitening if water chemistry is outside the guidelines contained in this guide. **Whitening is not covered by the Limited Warranty.**

Warranty Transfer

The warranty applies to the original purchaser and may be transferred one time to an immediate subsequent residential owner if the required request, documentation, maintenance confirmation, and fee are submitted within the required time period. Please reach out to River Pools directly to obtain the required request form.

Warranty Service

To obtain warranty service, contact River Pools in writing within thirty days of identifying the claimed defect and within the applicable warranty period. Be prepared to provide proof of purchase, maintenance records, water chemistry records, photographs, and any other documentation requested by River Pools. River Pools may inspect the product before determining whether a warrantable defect exists.

Warranty Remedy

If River Pools determines that a warrantable defect exists, River Pools will, in its sole discretion, repair or replace the pool shell or refund the purchase price of the pool or spa shell. River Pools is responsible for the pool shell only and not for removal, replacement, installation, landscaping, water, chemicals, or surrounding structures. River Pools' responsibility is limited to the direct cost of repair, replacement, or refund of the pool or spa shell as provided in the Limited Warranty. River Pools shall not be liable for consequential, incidental, special, or other damages, loss of use, inconvenience, or costs to refill the pool or spa with water and chemicals.

Conditions caused by improper installation, improper water chemistry, misuse, or lack of maintenance are not covered.

Warranty QR Codes

PLEASE SCAN
THE QR CODE
FOR WARRANTY
INFORMATION.



PLEASE SCAN THE
QR CODE TO FILE A
WARRANTY CLAIM.



11. Notice, Disclaimer and Legal Terms

Notice and Disclaimer

This NOTICE AND DISCLAIMER is made to all retail customers purchasing any River Pools or Thursday Pools pool shell or otherwise dealing with a River Pools or Thursday Pools dealer or franchisee. Thursday Pools, LLC manufactures River Pools and Thursday Pools pool shells and sells those pool shells to locally owned and independently operated dealers. Those dealers resell and install those pool shells for their customers. Thursday Pools, LLC also manufactures River Pools pool shells and sells them to independently owned and operated franchisees who have franchise agreements with River Pools Franchising, LLC. River Pools Franchising, LLC provides those franchisees with the non-exclusive right to market the River Pools pool shells as a franchisee.

River Pools Franchising, LLC does not manufacture pool shells, and neither Thursday Pools, LLC nor River Pools Franchising, LLC install pool shells or guarantee the obligations of any dealers or franchisees. No dealer or franchisee is an owner, agent, or employee of Thursday Pools, LLC, and no dealer or franchisee is an agent of River Pools Franchising, LLC or has authority to act on behalf of Thursday Pools, LLC or River Pools Franchising, LLC. Thursday Pools, LLC and River Pools Franchising, LLC each disclaims any responsibility or liability for the actions or inactions of any dealer or franchisee. Any statement in any advertisement, literature, brochure or website, or statement by any dealer, franchisee or other individual, should not be interpreted or construed to expressly or impliedly create any relationships contrary to this Notice and Disclaimer.

River Pools Products

River Pools only manufactures pool shells and spa shells. River Pools does not manufacture and is therefore not liable for any other pool products or components, including but not limited to filters, valves, pumps, heaters, drainage systems, handrails, ladders, stairs, pool lighting, diving boards, chemical feeders, and pool covers. Please contact your installer regarding the manufacturers of pool components and products not made by River Pools. Installers are independent contractors and not employed by River Pools. River Pools is not liable for services or components provided by independent installers.

Legal Disclaimer

To the fullest extent permitted by law, the Limited Warranty is exclusive and in lieu of all other warranties, written, oral, or implied, and may not be altered without the express written consent of Thursday Pools, LLC. River Pools shall not be liable for consequential, incidental, special, or other damages, loss of use, inconvenience, or costs to refill the pool or spa with water and chemicals. River Pools' responsibility is limited to the direct cost of repair, replacement, or refund of the pool or spa shell as provided in the Limited Warranty.

The Limited Warranty is governed exclusively by the laws of the State of Indiana. Any controversy or claim arising out of or relating to the Limited Warranty shall be submitted and resolved as provided in the warranty document. By using the pool, the owner assumes responsibility for safe use and maintenance.

12. Maintenance Records

Keeping accurate maintenance records helps protect your investment and provides useful information if a question or concern arises. Record chlorine and pH frequently, and record all water chemistry levels at least weekly.

IMPORTANT NOTICE: TEST AND RECORD RESULTS AT LEAST ONCE PER WEEK

Chlorine and pH should be tested and adjusted frequently. Be sure to test and record all water chemistry levels at least once a week and adjust accordingly.

Use the following pages in this section to record regular water testing, chemical additions, maintenance activity, and unusual conditions. Keep records for warranty and troubleshooting purposes.



Pool/Spa Daily Operation Records - Sheet 1

Check your water chemistry levels regularly. Chlorine and pH should be tested and adjusted daily. Be sure to test and record all your water chemistry levels at least once a week and adjust accordingly

For salt pools: follow the salt system manufacturer recommendations. Maximum TDS may be higher when salt is used. Contact your pool professional if readings are outside the recommended range.



Pool/Spa Daily Operation Records - Sheet 2

Check your water chemistry levels regularly. Chlorine and pH should be tested and adjusted daily. Be sure to test and record all your water chemistry levels at least once a week and adjust accordingly

For salt pools: follow the salt system manufacturer recommendations. Maximum TDS may be higher when salt is used. Contact your pool professional if readings are outside the recommended range.



Check your water chemistry levels regularly. Chlorine and pH should be tested and adjusted daily. Be sure to test and record all your water chemistry levels at least once a week and adjust accordingly

For salt pools: follow the salt system manufacturer recommendations. Maximum TDS may be higher when salt is used. Contact your pool professional if readings are outside the recommended range.



Pool/Spa Daily Operation Records - Sheet 4

For salt pools: follow the salt system manufacturer recommendations. Maximum TDS may be higher when salt is used. Contact your pool professional if readings are outside the recommended range.



Pool/Spa Daily Operation Records - Sheet 5

Check your water chemistry levels regularly. Chlorine and pH should be tested and adjusted daily. Be sure to test and record all your water chemistry levels at least once a week and adjust accordingly

For salt pools: follow the salt system manufacturer recommendations. Maximum TDS may be higher when salt is used. Contact your pool professional if readings are outside the recommended range.

13. Safety Signs

Do not treat this guide as a substitute for visible safety signage.

Cut, laminate, and post the following safety signs in areas clearly visible to users before entry of the pool.

Review all warnings with pool users before every pool use.

ATTACHMENT B

General Warnings, Signs, and Stickers

Safety sign instructions: Cut, laminate, and post the following safety signs in an area that it is clearly visible to users before entry of the pool. Review the warnings with pool users before every pool use.



WARNING

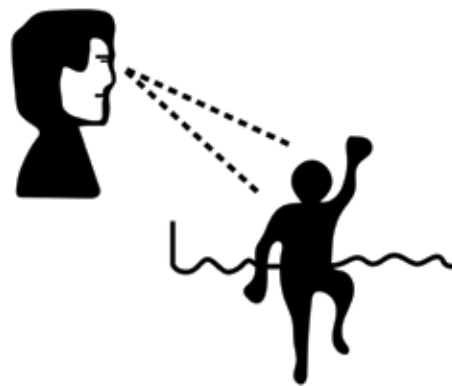
NO DIVING OR JUMPING!

Shallow water.



Diving or jumping
may result in paralysis,
permanent injury, or death.

PREVENT DROWNING



Watch children
at all times.

Never swim alone or allow others to swim alone.

Never leave children or disabled persons unattended in or near the pool.

Install safety barriers, gates, locks, and alarms to prevent unauthorized and unsupervised access to the pool.

Never use the pool when using alcohol or drugs.

Never swim in the pool or spa if it has a broken or missing drain cover.

**FAILURE TO FOLLOW THESE SAFETY RULES COULD LEAD TO ENTANGLEMENT,
ENTRAPMENT, DROWNING, SERIOUS INJURY, AND DEATH.**

ATTACHMENT B

General Warnings, Signs, and Stickers

Safety sign instructions: Cut, laminate, and post the following safety signs in an area that it is clearly visible to users before entry of the pool. Review the warnings with pool users before every pool use.



WARNING

DROWNING HAZARD SUCTION FITTINGS (DRAIN COVERS)



Avoid Drain Covers



Avoid Body Entrapment



Avoid Evisceration



Avoid Hair Entanglement



Avoid Finger Entrapment

- Never play or swim near drains or suction fittings. Your body or hair may be trapped causing permanent injury or drowning.
- Never enter the pool or spa if a suction fitting or drain cover is loose, broken, or missing.
- Immediately notify your installer if you find a drain cover loose, broken, or missing.

**FAILURE TO FOLLOW THESE WARNINGS MAY RESULT IN ENTANGLEMENT,
ENTRAPMENT, SERIOUS INJURY, DROWNING AND/OR DEATH.**



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